

Privacy Policy of IP Auto World

Effective Date: March 09 2026

Business Name: IP Auto World

1. Introduction

IP Auto World respects the privacy of our customers and is committed to protecting personal information collected through our store, website, or communication channels. This Privacy Policy explains how we collect, use, store, and protect your information when you purchase bike accessories such as helmets, tyres, lubricants, and spare parts from us.

2. Information We Collect

We may collect the following types of information when you interact with our shop:

Personal Information

- Name
- Phone number
- Email address (if provided)
- Billing or shipping address

Transaction Information

- Products purchased (helmets, tyres, lubricants, spare parts, etc.)
- Payment details (processed via secure payment providers)
- Purchase history

Technical Information (for website users)

If you use our website or contact us online, we may collect:

- IP address
- Browser type
- Device information
- Website usage data

3. How We Use Your Information

We use collected information for the following purposes:

- To process and complete purchases
- To provide invoices and order confirmations

- To respond to customer inquiries or service requests
- To provide warranty or product support
- To improve our products and services
- To comply with legal or regulatory requirements

We do **not sell or rent customer information to third parties.**

4. Sharing of Information

Your information may be shared only when necessary with:

- Payment processing providers
- Delivery or courier services (for shipped products)
- Government authorities if legally required

These parties are required to protect your information and use it only for the required purpose.

5. Data Security

We take reasonable steps to protect personal information from unauthorized access, misuse, or disclosure. These measures may include:

- Secure billing systems
- Restricted access to customer data
- Use of trusted payment gateways

However, no system can guarantee absolute security.

6. Data Retention

We retain customer information only for as long as necessary to:

- Complete transactions
- Maintain accounting records
- Comply with legal obligations

After this period, data may be securely deleted.

7. Your Rights

Customers may request to:

- Access their personal information

- Correct inaccurate information
- Request deletion of personal data where legally permitted

Requests can be made by contacting us using the details below.

8. Cookies (For Website Users)

If our shop operates a website, cookies may be used to improve user experience and analyze website traffic. Users may disable cookies through their browser settings.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updated versions will be posted in our shop or website with a revised effective date.

10. Contact Information

If you have any questions regarding this Privacy Policy, please contact:

IP Auto World

Phone: +91 80566 66996

Email: ipautoworld1210@gmail.com

Address: No. 67J, Suguna Nagar, Nallampalayam Road, Koundapalayam, CBE-30.